

SERVICE MANAGER/FLOOR MANAGER

服务经理

Location: Guangzhou

Sector: Hospitality & Catering

Starting date: ASAP

Job Reference : CDS-2023-015

ABOUT THE COMPANY

Our client is a French Chinese company created in 2009. The main activity is importation and distribution of wines and spirits in China, as well as running a restaurant in Guangzhou. The company also created a new branch dedicated to corporate sales through tailor made events and catering solutions.

我们的客户是一家创建于2009年的中法合资公司。其主要业务是在中国进口和分销葡萄酒和烈酒，以及运营一家位于广州的餐厅。该公司亦已创立一个新品牌，致力于通过量身定制的活动和餐饮解决方案进行企业销售。

RESPONSIBILITIES

- 在用餐时间/酒吧时间管理服务团队 | Manage the service team during dinner/bar time
- 确保最高的服务质量与合规的服务流程 | Make sure that service is kept to the highest level and processes are followed
- 在用餐高峰期协助服务 | Assist in service if necessary, during peak hours
- 对员工进行服务和流程方面的培训 | Train the staff about services and processes
- 向员工传达当前/即将推出的促销活动，并进行相关销售技能培训 | Convey to the staff the current/coming promotions and train them to introduce it to the customers
- 向总经理进行每日汇报 | Report to the owner daily
- 其他：培训员工葡萄酒与销售相关知识 | Optional: Train the staff about wine knowledge and how to push beverages sales

REQUIREMENTS

- 3年以上相关工作经验 | 3 years minimum in a similar position
- 母语为汉语 | Native Chinese speaker
- 英语水平良好 | English Speaker (compulsory)
- 领导力强 | Team Leader
- 具有良好的沟通技巧 | Good communication skills
- 了解西餐和餐厅服务的专业知识 | Understanding about western food and restaurant service
- 了解一定的葡萄酒相关知识 | Optional: Wine Knowledge

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APPLICATION

Please send your resume and your motivation letter to:

sc-recruitment@ccifc.org

Mail subject : Your name | SERVICE MANAGER/FLOOR MANAGER - Guangzhou [CDS-2023-015]

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