

Pre-sales Service Engineer

Company

With nearly 40 years of expertise in France and abroad, our client has become an international reference in the field of infrared technology. A French high-tech SME specialized in the design and manufacture of optronic equipment for industrial, civil and security/defense applications.

Responsibilities

- Perform technical presentations to potential customers, provide pre-sales support and define optimized solution for customer's application.
- Conduct product technical training to customers.
- Assist in the development and maintenance of technical training materials.
- Perform products installation and provide technical assistance.
- Perform diagnosis of failures, complete repairs and calibration of products with the objective of technical support activity organization in China.
- Provide feedback, on a periodic basis, to Product Management and Marketing based on learned customer and reseller requirements.

Requirements

- Master or Bachelor in Electrical or (preferred) Optical Engineering.
- Beginner to 3 years of electrical/optical engineering experience.
- Good communication in English.
- Solid communication and presentation skills.

Please send your resumes to :

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