

IT Application Solutions Engineer

Company

Our client is a worldwide leader in smart digital labels and pricing automation. For 25 years, it has been the trusted partner of retailers for in-store digital technology. It has developed a comprehensive IoT and digital platform that delivers a complete set of services to retailers. The solution enables retailers to connect and digitally transform their physical stores; automate low-value-added processes; improve operational efficiency; inform and serve customers; ensure information integrity to continuously optimize on-hand inventory; prevent stock-outs and create an omni-channel service platform that builds loyalty and meets evolving consumer expectations.

Responsibilities:

This role will be in charge of business process analysis and system implementation of ERP, CRM and other application systems, and process optimization and system support according to requirements to ensure the smooth development of business. details as follows:

1. Responsible for sorting out business related processes such as finance, purchasing, and sales, and preparing business process documents;
2. Docking business requirements, completing business requirements analysis and compiling system function requirement specifications;
3. Responsible for docking with developers, explaining program design ideas, and completing testing of new functions;
4. Develop a system operation manual and assist and guide the operations of the business department in accordance with the established procedures.
5. Responsible for the daily operation and maintenance of the system, solve the problems encountered by users in daily use, and summarize the problems;
6. Responsible for writing system operation and maintenance report and monitoring system usage;
7. Complete other tasks explained by superiors.

Requirements:

1. Bachelor degree or above in computer, marketing, supply chain, international trade, management or related major.
2. More than 3 years of SAP ERP, salesforce or JAVA application system project implementation and operation and maintenance experience.
3. Fluent in English, good listening, speaking, reading and writing, and business communication in English.
4. Proficient in using mainstream office software such as PowerPoint and Visio;
5. have a strong sense of responsibility and team awareness, good resistance to stress;

Please send your resume to:
zhao.lys@ccifc.org