Project Manager

Company

Our client is a worldwide leader in smart digital labels and pricing automation. For 25 years, it has been the trusted partner of retailers for in-store digital technology. It has developed a comprehensive IoT and digital platform that delivers a complete set of services to retailers. The solution enables retailers to connect and digitally transform their physical stores; automate low-value-added processes; improve operational efficiency; inform and serve customers; ensure information integrity to continuously optimize on-hand inventory; prevent stock-outs and create an omni-channel service platform that builds loyalty and meets evolving consumer expectations.

Responsibilities

1. Communicate with customers to understand customer needs and provide pre-sales technical support

1.1 Assist KA PM to communicate with customers and participate in the formulation of the overall plan.

1.2 Provide pre-sales technical support and services to customers, providing protection for Pilot store transformation.

2. Provide solutions to the store and ensure successful delivery and customer satisfaction

2.1 Implement store solutions (including technical solutions, docking documents, work plans) and risk assessment.

2.2 Responsible for project progress control , ensuring the delivery of hardware products and software versions are correct,

2.3 Supervise on-site progress, in charge of on-site implementation results, ensuring customer satisfaction.

2.4 Actively communicate with customers to complete the acceptance of the overall project.

2.5 Organize and feedback on-site implementation issues, submit project summary report.

3. Completion of technical support before project post-sales, and completion of archiving of project materials

3.1 Complete project delivery and implementation to ensure project progress.

3.2 Follow up feedback of the store to assist in solving problems with hardware and software.

3.3 Organize project data and archive it.

4．Be able to actively cooperate with other work content completed by the superior

Skill：

1. Understand the trends in the new retail industry, familiarize yourself with the new retail store and logistics warehouse operations and the application of various software systems.

2. Familiar with ESL display screen classification and advantages and disadvantages, ESL basic application scenarios, communication types and advantages and disadvantages.
3. Familiar with commercial display screen classification and advantages and disadvantages, commercial display basic application scenarios, communication types and advantages and disadvantages.
4. Understand the basic operating scenarios and access tools of the mainstream database, familiar with the basic terms and script queries in the database.
5. Familiar with the basic operation of Windows and Linux series operating systems and the use of common tools.
6. Have a certain basic knowledge of network, including network commands and terminology, classification of network protocols and IP addresses, etc.
7. Ability to quickly troubleshoot problems and resolve problems
8. Project progress and risks controlling.

Requirements

- Bachelor degree or above, major in electronics, automation, computer, etc.

- 1+ year experience in hardware integration implementation project or software project ; Outstanding graduates to be considered .

- Proficient in the use of office software, with strong PPT reporting ability;。

- Rigorous and serious work and strong execution, good at communication and coordination of resources;

- Good logical thinking and data analysis ability;

- Good English reading, writing, listening and speaking skills;

- Good communication and presentation skills and cross-departmental collaboration skills.

Please send your resume to:

zhao.lys@ccifc.org