

饮食体验大使 Food Experience Ambassador

Location: Guangzhou

Sector: Hospitality

Starting date: ASAP

Preferred Nationality: Japan/Korea/Thailand/Vietnam/Cambodia/Sri Lanka/Europe/America

Job Reference: CDS - 2023 - 039

ABOUT THE COMPANY

Conveniently located in the heart of the city, our client boasts 828 exquisite guest rooms & suites, 151 fully appointed apartments and 471 offices, a grand Convention Hall and 9 multi-function rooms and 9 international restaurants and bars, comprising one two-Michelin-starred Restaurant, one one-Michelin-starred Restaurant, and two restaurants with the Michelin Guide Selected Restaurant. It also provides executive lounge, health club, business center, shopping arcade, parking lots, banks ticketing service, and limousine service.

RESPONSIBILITIES

- 执行饮食总监的工作安排和指令，根据酒店餐饮经营服务管理指引，在各餐饮经营场所进行与客沟通交流，务求使客人获取良好的消费体验，为客人提供满意的服务。
- Working arrangement and instruction of the Director of F&B, in accordance with the management guidelines of hotel catering service management, communicate with guests in all restaurants, so as to let the guests obtain a good experience of consumption and provide satisfactory service to guests.
- 发展良好的客户关系，满足客人的特殊需要。
- Develop good relations to meet the special needs of guests.
- 虚心听取客人的意见，并及时反馈给相关部门。
- Listen to the guests comment with an open mind and give feedback to the relevant outlet in time.
- 随时了解宾客体验新动向。
- Keep abreast of new trends of guest experience.
- 完成其它工作任务。
- Complete other tasks assigned by the department.

REQUIREMENTS

- 有良好的思想道德品质，纪律性强，服务观念好。
- Have good thoughts and morality, strong discipline, and good service concept.
- 有责任心、进取心和热情主动的工作态度。
- Responsible, enterprising and enthusiastic attitude to work.

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- 熟悉饮食部的整体运作程序，有较强的语言表达能力，熟悉电脑操作，有一定的英语水平，从事相关工作3年以上。
- Be familiar with the whole operation procedure of F&B department, have the strong language expression ability, familiar with computer operation, have certain English level, at least 3 years related work experience.
- 沟通能力良好。
- Good communication skills.
- 具有本科以上学历或同等文化程度。
- Bachelor degree or above.

APPLICATION

Please send your resume and your motivation letter to:

sc-recruitment@ccifc.org

Mail subject : Your name | Job title - location [Job reference]

Ex. Your name | Food Experience Ambassador - Guangzhou [CDS-2023-039]

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