

Asia Quality Manager

Location: Shenzhen

Sector: Trading

Starting date: December 2021

Report to: General Manager

ABOUT THE COMPANY

Our client is a sourcing / trading office specialized in Furniture, Household, DIY, Outdoor and Electrical equipment for Europe and the rest of the world.

RESPONSIBILITIES

Quality Management:

- Implement QM-system, adjusts and further develops the QM-systems, detect, avoid and escalate risks with reference to product quality, product liability and product safety.
- Process owner for the development and evolution of quality tools and system.
- Define standards for quality activities, to include but not limited to: testing, product inspection, problem solving, and handling customer complaints.
- Improve overall quality management performance, include but not limited in quality assurance system implementation, quality engineering capability enhance, suppliers' performance KPI and quality inspection execution, team management etc.
- Supervise the schedule for all quality audits with factories and well organize the QC group to maximize efficiency of inspections
- Develop quality strategy, benchmark and implement best practices
- Design and implement quality metrics that help driving the desired quality improvements in coordination with the company
- Proactively drive/resolve issues related to manufacturing quality, supplier quality, and product quality.
- Meet with inspectors in on a timely basis for staffing, supervise and monitor purposes
- Join the new product development and provide technical advice, new product potential risk assessment and joining approve the master samples for key collections.
- Report on a weekly basis about the quality control, inspection and other key indicators to General Manager
- Responsible for the correct and timely execution for other tasks delegated by the General Manager

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Team Management:

- Create on-going training of QC staff to ensure they are aware of all new and existing standards, issues and their resolution as well as implement on daily work.
- Ensure a smooth work relationship among the quality teams and with other departments.
- Organize and analyze the work saturation of each team to enhance the strength of the department and to avoid overstaffing or understaffing
- Department cost control which including but not limit to travel expense and entertainment
- Staff evaluation and suggest and implement way for improvement.
- Manage staff coaching and motivation and to ensure necessary and sufficient training has been provided to the team.

REQUIREMENTS

- Master degree in Engineering or related field
- 5+ years' Quality management experience, of which more than 5 years' experience as management of quality.
- Excellent execution, result orientation and detail attention work habit
- Good command of read and written English and French. Chinese is a plus.
- Customer orientation, teamwork spirit and interpersonal skill to work with various kinds of personalities.
- Quick learning and decision making, root cause analysis and corrective action taking ability
- Good summary, report and communication skill
- Good capacities of leadership and influence
- Excellent time management skills and ability to work with tight deadlines.
- Pleasant and outgoing personality
- Good communication, negotiation, and problem-solving skills
- Frequent travel to suppliers in China is required.
- Able to handle multiple projects in parallel and able to work under pressure and tight schedule.

APPLICATION

Please send your resume and your motivation to:

sc-recruitment@ccifc.org

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